**PUBLIC UTILITY SIGNIFICANT SERVICE OUTAGE REPORT**

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| **Submittal Date of this Report**:       | Date of Initial Notification:       & Approx. Time:       |
| Name of Utility Filing Report: |       |
| Principle Business Address: |       |
| Name of Utility Representative Making this Report:       |
| Position:       | Office/Dept:       | Telephone #:       |
| Name of Utility Representative That Made Initial Notification:       |
| Position:       | Office/Dept:       | Telephone #:       |
| **Type of Utility**(Select one below) | **Outage Reporting Criteria**(Select all below that apply) |
| [ ]  **Electric** | [ ]  A Forced Outage of at least 3,000 or more customer-hours.[ ]  An Outage lasting more than 10 hours and that affects at least 50 customers. |
| [ ]  **Gas** | [ ]  An Unplanned Outage that results in interruption of service to 10 or more customer accounts. |
| [ ]  **Telecom** – Large Competitive Supplier | [ ]  Outage of 300,000 or more user-minutes in a city with population of 20,000 or more people[ ]  Outage of 30,000 or more user-minutes in city or county with population less than 20,000 people[ ]  Outage that affects at least 1,350 DS3 minutes [ ]  Outage that affects any special offices and facilities [ ]  Outage that affects a 911 special facility  |
| [ ]  **Telecom**– Small Scale Provider of Last Resort | [ ]  Outage of 30,000 or more user-minutes in city or county with population less than 20,000 people[ ]  Outage that affects at least 500 DS3 minutes [ ]  Outage that affects any special offices and facilities [ ]  Outage that affects a 911 special facility  |
| [ ]  **Water** | [ ]  An unscheduled outage resulting in water pressure of less than 5 psig in any water distribution main that affects 50 or more customers or lasts more than 6 hours. |
| Start Date of Outage:       & Approx. Time:       | Date of Discovery:       & Approx. Time:       |
| Approximate Geographical Area Affected by Service Outage:       |
| The Number of Customers affected by the Outage: (     ) | Outage Duration: in (     ) Hours or (     ) Minutes |
| Identified Root Cause: | [ ]  1st/2nd Party (Utility or Utility Contractor) Excavation; [ ]  3rd Party Excavation; [ ]  Vehicular Impact;[ ]  Natural Forces Damage; [ ]  Equipment Malfunction; [ ]  Operator Error; [ ]  Joint/Connection Failure;[ ]  Leak/Short; [ ]  Pipe/Wire Corrosion/Degradation; [ ]  Pipe/Wire Failure/Rupture; [ ]  Fitting Failure; [ ]  Unknown/Other:       |
| Any other Information the Utility believes may be of value in Describing this Outage:       |

1/3/2011