**PUBLIC UTILITY SIGNIFICANT SERVICE OUTAGE REPORT**

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| **Submittal Date of this Report**: | | | | Date of Initial Notification:       & Approx. Time: | | |
| Name of Utility Filing Report: | | |  | | | |
| Principle Business Address: | | |  | | | |
| Name of Utility Representative Making this Report: | | | | | | |
| Position: | | | | Office/Dept: | | Telephone #: |
| Name of Utility Representative That Made Initial Notification: | | | | | | |
| Position: | | | | Office/Dept: | | Telephone #: |
| **Type of Utility**  (Select one below) | | **Outage Reporting Criteria**  (Select all below that apply) | | | | |
| **Electric** | | A Forced Outage of at least 3,000 or more customer-hours.  An Outage lasting more than 10 hours and that affects at least 50 customers. | | | | |
| **Gas** | | An Unplanned Outage that results in interruption of service to 10 or more customer accounts. | | | | |
| **Telecom** – Large Competitive Supplier | | Outage of 300,000 or more user-minutes in a city with population of 20,000 or more people  Outage of 30,000 or more user-minutes in city or county with population less than 20,000 people  Outage that affects at least 1,350 DS3 minutes  Outage that affects any special offices and facilities  Outage that affects a 911 special facility | | | | |
| **Telecom**– Small Scale Provider of Last Resort | | Outage of 30,000 or more user-minutes in city or county with population less than 20,000 people  Outage that affects at least 500 DS3 minutes  Outage that affects any special offices and facilities  Outage that affects a 911 special facility | | | | |
| **Water** | | An unscheduled outage resulting in water pressure of less than 5 psig in any water distribution main that affects 50 or more customers or lasts more than 6 hours. | | | | |
| Start Date of Outage:       & Approx. Time: | | | | | Date of Discovery:       & Approx. Time: | |
| Approximate Geographical Area Affected by Service Outage: | | | | | | |
| The Number of Customers affected by the Outage: (     ) | | | | | Outage Duration: in (     ) Hours or (     ) Minutes | |
| Identified Root Cause: | 1st/2nd Party (Utility or Utility Contractor) Excavation;  3rd Party Excavation;  Vehicular Impact;  Natural Forces Damage;  Equipment Malfunction;  Operator Error;  Joint/Connection Failure;  Leak/Short;  Pipe/Wire Corrosion/Degradation;  Pipe/Wire Failure/Rupture;  Fitting Failure;  Unknown/Other: | | | | | |
| Any other Information the Utility believes may be of value in Describing this Outage: | | | | | | |

1/3/2011